

VASCO MEDICAL CENTRE
Dr Thys Kachelhoffer
MBChB (University of Pretoria)
General Practitioner
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Vasco Boulevard 83, Goodwood, Cape Town, 7460.

PRIVACY POLICY

MJ Kachelhoffer JNR INC t/a VASCO MEDICAL CENTRE.

BY USING OUR WEBSITE AND/OR SERVICES, YOU AGREE TO OUR PRIVACY POLICY
AND TERMS & CONDITIONS.

PLEASE READ THESE TERMS BEFORE USING OUR SITE OR SERVICES.

DATE OF COMPILATION: 01/01/2022

DATE OF REVISION: 01/01/2025

Thys Kachelhoffer

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1. GENERAL INFORMATION

This privacy policy relates to MJ KACHELHOFFER JNR Inc., the business of Dr. Thys Kachelhoffer (the “Responsible Party”) which is a private company incorporated under the laws of the Republic of South Africa.

The following sections describe how we collect, process, and protect personal information obtained via our website or during business operations. All information is handled in accordance with the Protection of Personal Information Act (POPIA), 4 of 2013.

Definitions for purposes of this privacy notice:

1. **Applicable Laws:** All laws and regulations that MJ KACHELHOFFER JNR Inc. is required to comply with.
2. **Personal Information:** Information about an identifiable, living person or existing entity, including name, race, gender, marital status, address, ID, email, phone, location, online identifiers, or other unique identifiers.
3. **POPIA:** The Protection of Personal Information Act, 2013, and its regulations or codes of conduct.
4. **Process:** Any activity involving the use of Personal Information, including but not limited to:
 - The collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation, or use of Personal Information.
 - Dissemination through transmission, distribution, or making information available in any other form.
 - Actions such as merging, linking, restricting, degrading, erasing, or destroying information.
5. **Services:** The professional services provided by MJ KACHELHOFFER JNR Inc.
6. **Special Personal Information:** Personal data includes religious, philosophical, racial, ethnic, trade union, political, health, sexual, biometric information, and details about alleged criminal behavior or related legal proceedings.
7. **Website:** The official website of MJ KACHELHOFFER JNR Inc., accessible at <https://thysgoodwood.wixsite.com/website>
8. **You/Your:** Refers to any third party engaging with MJ KACHELHOFFER JNR Inc., such as clients, suppliers, contractors, business partners, website users, or others.

2. INFORMATION PRIVACY

At MJ KACHELHOFFER Inc., we prioritize your privacy and handle your personal data in accordance with legal regulations and this privacy policy. As the 'Responsible Party', we determine how your data is collected, used, and stored. We outline our practices here as required by law.

While we implement industry-standard security measures, internet data transmission is not completely secure and may be subject to unauthorised access. Please review this privacy notice carefully before sharing personal information or using our services.

3. REFERENCE TO THE RESPONSIBLE AUTHORITY

The responsible authority is the person or entity that determines how and why personal data is processed.

Chief Information Officer

Name: Dr. Thys Kachelhoffer

Tel: 021 592 1282

Email: drthysgoodwood@gmail.com

Website: <https://thysgoodwood.wixsite.com/website>

Head Office

Postal Address: 83 Vasco Boulevard, Goodwood, Cape Town, 7460.

Physical Address: 83 Vasco Boulevard, Goodwood, Cape Town, 7460.

The responsible authority is the natural person or legal entity which alone or jointly with others determines the purposes and means of the processing of personal information (e.g. name, email address, etc.).

4. POLICY STATEMENTS

4.1 LAWFULNESS

We only collect and process personal data when legally permitted and necessary for delivering services.

4.2 MINIMALITY

We only collect data that is directly relevant and necessary to accomplish the intended purpose.

4.3 AUTHORISED ACCESS

Only authorised personnel, declared to patients and after consent is obtained, under Dr. Thys Kachelhoffer's direction are granted access to personal data.

4.4 CONSENT

We rely on either explicit or implicit consent for processing personal information. Use of the website or direct provision of personal data constitutes implied consent.

4.5 INFORMATION, BLOCKING, ERASURE

You may request access to your personal data or ask for blocking or erasure, in line with the PAIA process described on our website.

4.6 WITHDRAWAL OF YOUR CONSENT TO PROCESSING YOUR INFORMATION

You may revoke consent at any time without affecting the lawfulness of processing carried out before the withdrawal.

5. DELETION OF YOUR INFORMATION

We retain personal data only for as long as necessary to fulfil its purpose or comply with legal obligations. Thereafter, data is securely deleted.

6. RIGHT OF APPEAL TO THE INFORMATION REGULATOR

Should you believe your data rights have been violated, you may contact the Information Regulator at: infoereg@justice.gov.za.

7. RIGHT OF INFORMATION PORTABILITY

You may request transfer of your data in a machine-readable format, as permitted by law.

8. PERSONAL INFORMATION COLLECTION AND PROCESSING

MJ KACHELHOFFER JNR Inc. may collect and process Personal Information, including sensitive or special categories of data, when you interact with us via our website or utilise our services. This includes:

8.1 INFORMATION YOU PROVIDE

Data you submit when filling out forms, registering for services, or contacting us. This may include your name, identification details (e.g., ID number and date of birth), contact details, employment information, financial and tax-related details, and, where necessary, sensitive information such as biometric data (e.g., images, fingerprints, or voiceprints), as required by law or with your explicit consent.

8.2 TRANSACTION DETAILS

Information about transactions you carry out through our services, including bank account details.

8.3 WEBSITE USAGE

Details of your visits to our website, such as IP address, pages visited, and time spent on the site.

8.4 CORRESPONDENCE

Information included in any communications between you and us.

8.5 NON-PERSONAL INFORMATION COLLECTION

When you visit our website, we may collect information that does not personally identify you, such as your operating system, browser type, and internet service provider.

8.6 PROVISION OF THIRD-PARTY PERSONAL INFORMATION

If you provide Personal Information about others, you must:

- Inform them that you are sharing their details with us and identify us as the data processor.

- Confirm that you are authorised to provide this data and have complied with applicable laws (e.g., obtaining consent or directing them to our privacy notice).

8.7 MANDATORY DATA COLLECTION

While providing your Personal Information is generally voluntary, certain data may be required for regulatory compliance or service provision. Failure to provide such data may limit our ability to deliver services or fulfil contractual obligations.

9. PLUGINS AND TOOLS

9.1 Google Maps

Used to embed maps on the website. Data such as your IP address may be transmitted to and stored on Google servers. [Google Privacy Policy](#)

9.2 Google Analytics

Used to monitor website usage. Google collects anonymized information to help improve the service. [Google Analytics Privacy Info](#)

9.3 Meta

Our website may include Meta plugins. By interacting with these, data may be transmitted to Instagram and/or Facebook. [Meta Privacy Policy](#)

CHANGES TO THIS POLICY

This Privacy Policy may be updated occasionally. Changes will be posted on this page with the updated date. Continued use of the site signifies your agreement to such changes.

CONTACT US

Email: drthysgoodwood@gmail.com

Phone: 021 592 1282

Website: <https://thysgoodwood.wixsite.com/website>

Last updated: 01 Jan 2025